

## POSITION DESCRIPTION

Position Title	Consumer Advisory Body Member
Location	Deakin
Agreement/Award	Honorarium
Classification	Volunteer
Contracted Hours	Various
Responsible to	Consumer Advisory Body Chairperson

### Organisational Context:

Karralika Programs Inc. has been operating quality alcohol and other drug treatment programs since the establishment of the Karralika Therapeutic Community Program in 1978. Our organisation has a justifiable reputation for the delivery of high quality, client-centred and responsive alcohol and other drug treatment support services through a mix of residential programs, educational programs and community-based services. Our vision is to support adults and families to address their alcohol and drug dependence and lead productive lives, contributing to their communities.



Our approach to recovery is multidimensional, supporting clients to learn about themselves behaviourally, cognitively, and emotionally to achieve and sustain positive living. Recovery is an active process of discovery where clients develop a sense of: hope, meaning and purpose for life; community and belonging; and positive identity and pride.

Our goals are to: provide quality alcohol and drug treatment programs to adults and families and to support their reintegration into the community after treatment using a strengths-based approach to treatment; promote health and wellbeing of individuals including children and families; be a leader in the provision of support services and partner with other services; and be an employer of choice in the alcohol and other drug sector.

We value: Leadership; Professionalism; Collaboration; Trust and Integrity; Quality and Innovation; Respect for all; Sustainability and Accountability.

### Consumer Advisory Body overview

In recognition of the evidence supporting the enormous value that partnerships with consumers provides to the overall quality and outcomes of treatment provided, Karralika Programs are committed to improving consumer engagement strategies. On accordance with this, Karralika Programs have established a Consumer Advisory Body to support and inform our continuous quality improvement.

The Body is made up of six to eight body members, inclusive of a Chairperson.

## **Responsibilities**

As a Body Member you will work within the Consumer Advisory Body to provide input, feedback and advice as required. The desirable candidate will possess-

- Lived experience (or is a family member of someone with lived experience) in accessing AOD services
- Stability in recovery and working and maintaining a personal program
- Capacity to attend meetings on a bi-monthly basis
- Willingness to promote the rights and responsibilities of consumer, carers and the wider community.
- Compliance with Karralika Programs' Code of Conduct
- Ability to communicate effectively with others in order to achieve desired outcomes.
- Ability to advocate on behalf of vulnerable individuals
- Willingness to learn about organisational and procedural functions of Karralika Programs
- Enthusiasm to actively participate in discussions to contribute to the functionality of the body
- Representation of a diverse community such as those from; Aboriginal and Torres Strait islander, LGBTIQ, CALD, Mental Health and those who have experienced adverse circumstances such as homelessness, DFV and incarceration.
- Core values and beliefs aligned with Karralika Programs.
- Ability to liaise with a variety of consumers, staff and stakeholders.
- Time management skills
- A genuine interest in the AOD field

## **Reimbursement**

Reimbursement will be in the form of an honorarium for time spent in meetings.