



KARRALIKA

# Value Statements

## OUR VALUES

Karralika Programs Inc sees the potential in every individual – employees, clients and stakeholders and seeks to consult and engage individuals in all aspects of its operations.

Our commitment to meeting the needs of clients and their families is resolute. We are skilled in what we do, and we work with others to bring a holistic and considered approach to each situation and each person. We actively empower and enable individuals to advise, co-design and refine services, programs and operations so their fullest potential might be realised.

## Our work is underpinned by the following values

### Trust and Integrity

Trust and integrity form the foundation of all our dealings. We will be professional, forthright and accessible ensuring our actions are fully transparent, accountable and congruent with our mission and total value system.

### Respect and Dignity

We believe in the self-worth and dignity of all people. Our relationships are non-judgmental, respectful and positive. We act with empathy, accepting and valuing diversity – cultural, religious, gender, disability and in life experience - in those we support and work alongside.

### Quality and Accountability

Our services are evidence based, best practice and of a consistent high quality. We hold ourselves transparently accountable to quality standards in all aspects of our work. We are committed to our staff and their professional resilience, growth and development by investing in continuous professional development, supervision and health and wellbeing programs and services. We use our resources wisely to fulfil the vision and mission of the organisation and the clients we seek to serve.

### Agility and Responsiveness

We work from a person-centred approach that is agile and responsive to changing needs and circumstances. We consciously seek to evolve our service model to meet the diverse needs of the communities we support through consultation, research and innovation. We offer a range of approaches and work collaboratively with the individual to create effective solutions that meet their specific needs.

### Leadership and Courage

We are accountable and transparent in all our actions and every aspect of our business. We demonstrate strength, vulnerability and commitment; role modelling the process of empowering, enabling and engaging our people and clients to fulfil their potential. We are strategic in our thinking, sharing our knowledge and skills with others to bring about change in a dynamic and ever-changing environment.

### Collaboration and Support

We seek and engage in opportunities for collaboration to improve client outcomes in every aspect of our business. We believe collaboration will lead to better coordinated and innovative services, maximising resources to effectively support individuals, families and communities. We will support clients, their families and our staff to identify opportunities for us to acquire new skills, capacity or services through collaboration with other agencies, institutions or providers.